



## Appendix 1

Date: 5 September 2018

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	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	<p>Improvement works continue across the City replacing kitchens, bathrooms, windows and doors when they are due for renewal through a planned programme of works.</p> <p>Surveys for stock condition, structural and energy performance carry on across the City.</p>	Information
2	Area Regeneration and Environmental Issues	<p>The Decent Neighbourhood Team is currently working with Housing, Neighbourhood Development Officers and Councillors to determine ward priorities for investment.</p> <p><b><u>Norwich Gardens</u></b> NCH Decent Neighbourhoods Team have scoped out the works for phase 6 of this highly successful boundary improvement project, there is a slight change to the previous phase where elements of the scheme were removed, but this has created disparity in the works completed, Phase 6 therefore now includes for all works to mirror previous phases.</p> <p><b><u>Duchess Gardens</u></b> Phase 3 of this fantastic scheme is now complete with customers very pleased with the outcome, creating enclosed garden areas for them to feel safe in and enjoy. A 4<sup>th</sup> phase has been priced up to continue with this as a priority in the ward, with the view to continue with phasing over the next number of years to maintain Cllr's commitment and investment in the community.</p>	Information

		<p><b><u>Chatham and Mariner Courts</u></b></p> <p>Both schemes have recently had improvements in the communal gardens, these being in conjunction with Grander Designs, an initiative to improve the facilities in Independent Living Schemes. Both schemes have had hard and soft landscaping completed that will encourage local residents to come together, chat, plant and grow in a safe and comfortable environment.</p> <p><b><u>Courtleet Way</u></b></p> <p>Courtleet Way fencing project is approaching its fourth phase and funding has also been agreed for this from the Bulwell environmental budget at June area committee.</p> <p><b><u>Bulwell Forest</u></b></p> <p>NCH Decent Neighbourhood Team is currently working with housing colleagues and the NDO for the area to consider ideas for environmental improvements across the ward. A forward programme of in year investment is still to be agreed, but the scope of discussions is to include investment in the ward over the next 3 to 5 years creating plans that enhance the estates across Bulwell Forest.</p>	
3	Key messages from the Tenant and Leasehold Congress	<p><b><u>NCH Fun Day</u></b></p> <p>A fun and free event bringing all NCH residents together and showcasing NCH services and those of partners and stakeholders – 1500 residents attended last year. This year, it's on Saturday 15 September, 12 noon to 4pm, Bulwell Academy, and you're invited!</p> <p><b><u>Tenant and Leaseholder Awards 2019</u></b></p> <p>Nominations for the 2019 awards are now open, and you can make a nomination until Friday 30 November, online, by email at <a href="mailto:involved@nottinghamcityhomes.org.uk">involved@nottinghamcityhomes.org.uk</a> or telephone on <b>0115 746 9100</b>.</p> <p><b><u>Become a Street and Block Champion</u></b></p> <p>We have over 90 Street and Block Champions helping to make their neighbourhood a better place to live by being a champion for their street or block – but we want to have many more!</p>	X

	<p>Our Street and Block Champions Handbook has now been published – it's been written to support our fantastic army of street and block champions across the city, and is a compendium of useful information that they may find helpful.</p> <p>Find out more by visiting the website or calling the Tenant and Leaseholder Involvement Team 0115 7469100</p> <p><a href="http://www.nottinghamcityhomes.org.uk/get-involved/help-improve-your-neighbourhood/love-my-place/">http://www.nottinghamcityhomes.org.uk/get-involved/help-improve-your-neighbourhood/love-my-place/</a></p> <p><b><u>Tenant Academy</u></b></p> <p>NCH residents can take part in a wide variety of FREE training courses through Nottingham City Homes' Tenant Academy. Contact 0115 74 69100 or email <a href="mailto:involved@nottinghamcityhomes.org.uk">involved@nottinghamcityhomes.org.uk</a> to request the latest copy of the prospectus.</p> <p>A number of courses can also be booked online at <a href="http://nchtenantacademy.eventbrite.com/">http://nchtenantacademy.eventbrite.com/</a></p> <p><b>Upcoming courses include:</b></p> <ul style="list-style-type: none"> <li>• Medicinal Garden Club, Bulwell Forest Gardens, 4 and 18 August, 1, 15 and 29 September, <a href="#">bookable online</a></li> <li>• Women in Construction taster workshops, Harvey Road, Bilborough, 28 August, 9.30am to 2.30pm, <a href="#">bookable online</a></li> <li>• Money Management, NCHA, 05/09/2018, <a href="#">bookable online</a></li> <li>• Emergency First Aid, Dunkirk Community Centre, 19/09/2018, <a href="#">bookable online</a></li> <li>• Speaking with Confidence, 10 Oct, <a href="#">bookable online</a></li> <li>• Practical DIY skills 12 October, <a href="#">bookable online</a></li> <li>• Surplus cook and eat lessons, date in October to be confirmed, Bulwell</li> <li>• Food safety level 2, 27 November, <a href="#">bookable online</a></li> </ul>	
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		<p><b><u>Just Grow</u></b>  Just Grow is a brand new community gardening initiative taking place across the city this summer.  With Garden Clubs, cooking classes and Grow, cook and eat sessions taking place in Bulwell, Clifton and Bobbersmill there is plenty on offer.  Although primarily open to NCH residents, non NCH residents can also attend so get growing!</p>	
4	Tenant and Residents Associations updates	<p><b><u>CRESTA</u></b>  The group now meet bi monthly with the next meeting taking place on 3<sup>rd</sup> October at 6pm. The group continue to work with local councillors, Police and Nottingham city Homes to address issues of concern in their area.</p> <p><b><u>The People's Choice TRA</u></b>  The group have been actively supporting the Crabtree Community Centre to develop its offer in the local community and have worked with Rebalancing the North to deliver a community arts project to redecorate the pedestrian underpass leading on to the estate. The group continue to run a Wednesday lunch club from the Crabtree Community Centre.  Next Meeting to take place 6<sup>th</sup> November 2018 at 5:30pm</p> <p><b><u>HART</u></b>  The TRA hold regular bi monthly meetings at Duchess Gardens Common Room and encourage local residents to attend and air their concerns. Next meeting Wednesday 24<sup>th</sup> October 2018 at 7pm.</p> <p>All the groups will continue to work with local councillors, Police and Nottingham City Homes to address issues of concern in their area.</p>	X
6	Good news stories & positive publicity	<p><b><u>UK's Landlord of the year!</u></b></p> <p><b>Message from Nick Murphy</b> - We're delighted to have been named the UK Housing Awards' landlord of the Year. The award is testament to our commitment to working with partners such as yourselves to improve the quality of life for our residents, and we look forward to continuing to work with you in the future to deliver more great outcomes for our</p>	X

	<p>residents and for Nottingham.</p> <p>This is a huge honour – and one that’s only happened because we put our residents at the heart of what we do. We believe in the value of social housing, and we know what having a decent home means to our residents.</p> <p>Thank you to all our residents. We couldn’t be the Landlord of the Year without you. And an especially big thank you to all our Street and Block champions, tenant representatives on our Board and panels, ACE inspectors and all of you involved in Tenant and Resident Associations.</p> <p>To celebrate we held a celebratory afternoon tea part at the Council House on Tuesday 14<sup>th</sup> August to say a massive thank you for all our residents.</p> <p><b><u>Winner of National TPAS Award for Excellence in Tenancy Engagement</u></b></p> <p>We are very proud to have won the 2018 National TPAS Award for Excellence in Tenancy Engagement.</p> <p>This award is dedicated to all our wonderful resident and volunteers who work hard to make our estates and neighbourhoods better place to live.</p>	
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